

16 October 2024

TO ALL OUR VALUED CUSTOMERS AND PORT USERS

NOTIFICATION OF SCHEDULED MAINTENANCE FOR THE CONVENTIONAL AND LOGISTICS SYSTEM (CLS)

In our effort to enhance the Northport's performance and service reliability, we will be conducting scheduled systems maintenance, as follows:

Date : 20 October 2024 (Sunday)

Time : 18:00hrs to 24:00hrs (Duration: 6 hours)

During this period, the following services will be temporarily affected:

1. CLS (CCMS, WIM Depot CT1/CT2, NDSB-Cargo/Container, VTC, SPCT)
2. Weighing System Interface (Southpoint, Northport-Dry Bulk Terminal)
3. EDI (Voyage, Vessel, CUSCAR, ZB, DG)
4. CONTRAK2 (Inquiry/Interface of CLS)

We advise you to plan your activities in advance to minimize any disruptions.

For any inquiries or assistance, please contact our **Customer Service at 03-3169 8000** or email us at customerservice@northport.com.my.

We apologize for any inconvenience this may cause and thank you for your understanding.

Thank you.

Yours sincerely,

NORTHPORT (MALAYSIA) BHD



DATO' AZMAN SHAH MOHD YUSOF
Chief Executive Officer