

16 October 2024

**TO ALL OUR VALUED CUSTOMERS AND PORT USERS**

**NOTIFICATION OF SCHEDULED MAINTENANCE FOR THE CONVENTIONAL AND LOGISTICS SYSTEM (CLS)**

In our effort to enhance the Northport's performance and service reliability, we will be conducting scheduled systems maintenance, as follows:

**Date : 20 October 2024 (Sunday)**

**Time : 18:00hrs to 24:00hrs (Duration: 6 hours)**

During this period, the following services will be temporarily affected:

1. CLS (CCMS, WIM Depot CT1/CT2, NDSB-Cargo/Container, VTC, SPCT)
2. Weighing System Interface (Southpoint, Northport-Dry Bulk Terminal)
3. EDI (Voyage, Vessel, CUSCAR, ZB, DG)
4. CONTRAK2 (Inquiry/Interface of CLS)

We advise you to plan your activities in advance to minimize any disruptions.

For any inquiries or assistance, please contact our **Customer Service at 03-3169 8000** or email us at [customerservice@northport.com.my](mailto:customerservice@northport.com.my).

We apologize for any inconvenience this may cause and thank you for your understanding.

Thank you.

Yours sincerely,  
**NORTHPORT (MALAYSIA) BHD**



**DATO' AZMAN SHAH MOHD YUSOF**  
Chief Executive Officer